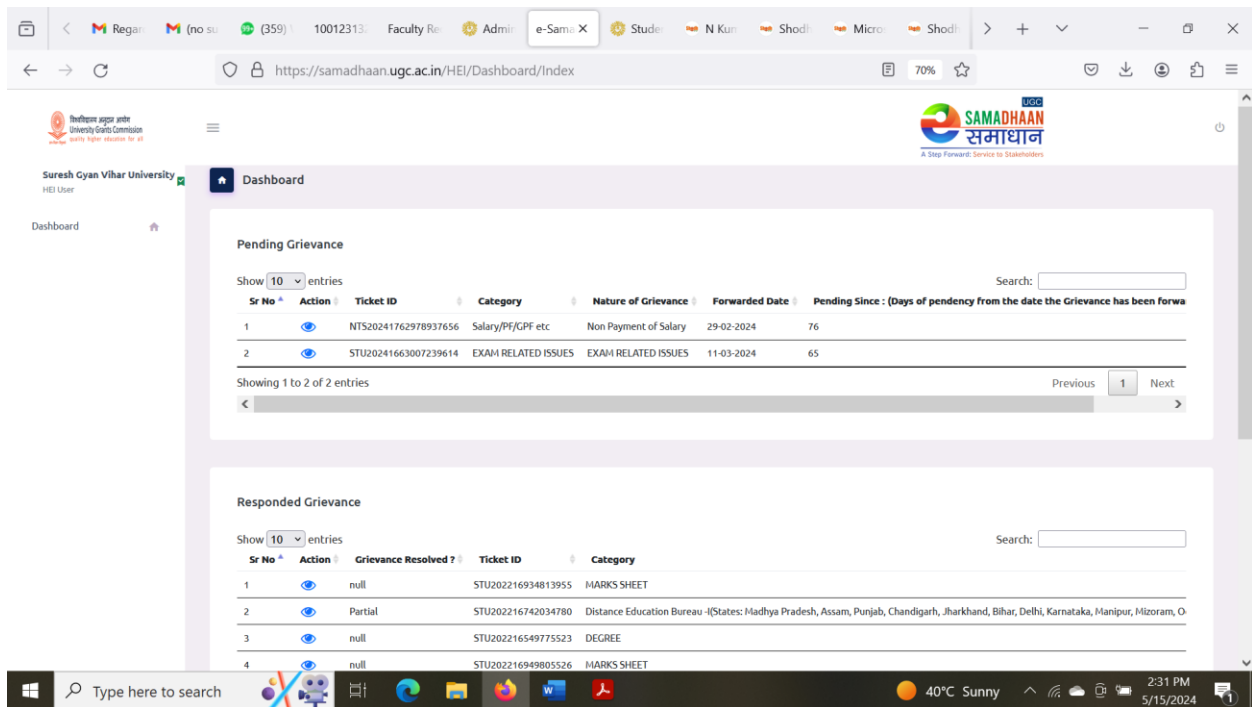


On the e-samadhaan portal of UGC there are no pending grievances of Distance education students. However, in some of the cases students have not mentioned their contact or registration details, such grievances were considered as partially resolved. The grievance redressal team keeps a keen eye on such issues and resolve them as and when the details are fetched.

The below given screenshot is taken on 15 May, 2024.



The screenshot shows the UGC e-Samadhaan portal dashboard. The page is titled "Dashboard" and displays two sections: "Pending Grievance" and "Responded Grievance".

Pending Grievance

Show 10 entries

Sr No	Action	Ticket ID	Category	Nature of Grievance	Forwarded Date	Pending Since : (Days of pendency from the date the Grievance has been forwa
1		NTS20241762978937656	Salary/PF/GPF etc	Non Payment of Salary	29-02-2024	76
2		STU20241663007239614	EXAM RELATED ISSUES	EXAM RELATED ISSUES	11-03-2024	65

Showing 1 to 2 of 2 entries

Previous 1 Next

Responded Grievance

Show 10 entries

Sr No	Action	Grievance Resolved ?	Ticket ID	Category
1		null	STU202216934813955	MARKS SHEET
2		Partial	STU202216742034780	Distance Education Bureau -I(States: Madhya Pradesh, Assam, Punjab, Chandigarh, Jharkhand, Bihar, Delhi, Karnataka, Manipur, Mizoram, O
3		null	STU202216549775523	DEGREE
4		null	STU202216949805526	MARKS SHEET