

**CIQA Audit Report for the academic Session, 2022-23**

S.No	Details	Available	Remarks
1	The SLM materials are provided through LMS which can be accessed anywhere and anytime.	Yes	Available In the Learning Management System
2	SLM material can be accessed as flip book model through LMS	Yes	Available In the Learning Management System
3	Hard copy Course materials are provided to OL students	Yes	Provided to students on request
4	Training Program conducted for faculty members	Yes	FDP conducted
5	SLM In-house preparation is reviewed	Yes	Internal and External Audit available
6	Monitoring the Personal Contact Program classes of ODL students	Yes	Program coordinator and Director(CDOE) monitoring the same
7	Quality of the Question paper	Yes	Audited by External professors
8	Quality improvement for the key areas	Yes	Faculty development Program(4 programs conducted)
9	Mechanism devised to maintain the quality of Open and Distance Learning programs	Yes	CDOE adopts the same policies and eligibility criteria of conventional mode of HEI for admitting the students through OL and ODL mode
10	Mechanisms devised for Interaction with and obtaining feedback from relevant stakeholders	Yes	Student feedback, is available for the quality improvement.

*Swati*  
**Auditor I**

*Dr. Swati Mishra*

*Deep K. Mathur*  
**Auditor 2**

*Dr. Deep K. Mathur*

*[Signature]*  
**Director CIQA**  
**Director, CIQA**

Director for Distance and Online Education  
Suresh Gyan Vihar University, Jaipur

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11	Developed and collated best practices. In all areas leading to quality enhancement in services to the learners	Yes	Transparency in Admission Process, Fees concession for HEI staff members.
12	Reliable statistics about the quality of the program.	Yes	Available In the form of different reports
13	CIQA regularly monitors the implementation of PPR	Yes	Periodical meetings are conducted
14	Annual Plans and Annual Reports of Higher Educational Institution	Yes	Periodically report sent by CDOE to CIQA and Dean of HEI
15	Learner centric environment	Yes	Learning Management System is designed as per technical experts of HEI
16	Automation of learner support services of the Higher Educational Institution	Yes	Fee payment through online portal. Access to SLM as Flip book model. Feedback mechanism is enabled through web portal. Grievances Redressal mechanism is available

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*[Signature]*  
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**Director, CIQA**  
for Distance and Online Education  
Suresh Gyan Vihar University, Jaipur